

Wells Performance Materials' objective is to ensure that its products meet the needs and expectations of its customers at all times, in full compliance with customer requirements, statutory and regulatory obligations, and internal policies and procedures.

The senior management team is responsible for the implementation of the company's Quality Management System (QMS) and for achieving and maintaining certification to ISO 9001:2015. The scope of the QMS encompasses all activities defined within the organisation's Scope Document (WPL 73) and the company is committed to:

1. Develop and continually improve the QMS.
2. The enhancement of:
 - Product quality, specification adherence, and integrity
 - Customer satisfaction and responsiveness
 - Supplier performance and collaboration
 - Risk identification, mitigation, and control
 - Ethical conduct and industry best practices
 - Staff development and welfare

Wells Performance Materials maintains a continuous commitment to:

1. Reviewing internal and external factors that influence the QMS, as well as the needs and expectations of relevant interested parties.
2. Ensuring that customer needs and expectations are determined, understood, and fulfilled with the objective of achieving complete customer satisfaction.
3. Communicating throughout the organisation the importance of meeting customer expectations and all applicable statutory and regulatory requirements.
4. Establishing and maintaining this Quality Policy and associated Quality Objectives.
5. Conducting regular Management Reviews to evaluate quality objectives, assess internal audit outcomes, and monitor the performance and effectiveness of the QMS.
6. Ensuring the provision of adequate resources.

The organisation shall comply with all relevant statutory and regulatory requirements and will continuously monitor quality performance against defined objectives, implementing improvements where necessary.

All personnel are expected to understand and adhere to the requirements of this Quality Policy and the QMS, as outlined in the relevant Quality Procedures. This policy is subject to regular review to ensure its continued relevance and effectiveness.

Copies of this policy, along with relevant extracts from Management Review minutes, are made available to all employees and interested parties, in accordance with their roles and responsibilities, to facilitate communication regarding the effectiveness of the QMS.

Signed: 

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Technical and Quality Manager.

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